

"DBS Eminent Card x Cityplaza Upgrade Dining Rewards" Promotion Terms and Conditions

- 1. "DBS Eminent Card x Cityplaza Upgrade Dining Rewards" Promotion ("Promotion") is only applicable to the cardholders ("Cardholders") of DBS Eminent Visa Signature Card and DBS Eminent Visa Platinum Card ("Applicable Credit Cards") issued by DBS Bank (Hong Kong) Limited (the "Bank").
- 2. The promotion period runs from 14 October 2024 to 10 November 2024 (both dates inclusive) ("Promotion Period").
- **3.** Cardholders who make a single spending of designated amount below with the Applicable Credit Card at Cityplaza's designated food & beverage merchants ("F&B Merchants", as defined in clause 9 below) during the Promotion Period ("Eligible Spending") is entitled to the following spending rewards below ("Rewards"). Details are as follows:

Eligible Spending Amount	Rewards	Quotas
HK\$500 or above	Extra HK\$60 LIVE+ Dollar*	700
	(equivalent to 15,000 LIVE+ points)	
HK\$800 or above	Extra HK\$120 LIVE+ Dollar*	500
	(equivalent to 30,000 LIVE+ points)	

^{*}For the details of terms and conditions of LIVE+ Dollar, please refer to https://www.cityplaza.com/-

/media/images/cityplaza/website/files/liveplus_membership_programme_termsandconditions ^ or enquire the staff of Cityplaza LIVE+ Concierge.

- **4.** Each Cardholder can only redeem each reward tier once per day,, up to a maximum of HK\$180 LIVE+ Dollar (equivalent to 45,000 LIVE+ points). The electronic spending receipts of F&B Merchants ("Eligible Receipts") to redeem Rewards cannot be redeemed for Rewards again.
- 5. To redeem the Rewards, Cardholders are required to first become a LIVE+ Member and register the Eligible Spending by presenting the Eligible Receipts at Cityplaza 2/F LIVE+ Concierge (near shop 265) (Opening Hours: 11am 8pm) within 14 days from the date of purchase (the purchase day counts as the 1st day; the last redemption date for receipts issued from 14 October to 10 November 2024, both dates inclusive, is 10 November 2024). When registering Eligible Spending, Cardholders must present the physical Applicable Credit Card or the electronic Applicable Credit Card bound with designated mobile payment tools (Apple Pay, Google Pay or Samsung Pay only), the Eligible Receipts and the corresponding original electronic payment slips. Amount and transaction date must be aligned. Late submission is not eligible.
- **6.** Cardholders need to provide the first 4 and last 4 digits of the Applicable Credit Card, LIVE+ member ID, Eligible Receipts and the corresponding original electronic payment slips to the staff of Cityplaza LIVE+ Concierge for registration purpose. All Eligible Receipts will be stamped by the staff of Cityplaza LIVE+ Concierge for verification purposes, and they reserve the right to make copies on the Eligible Receipts or corresponding electronic payment slips. All information cannot be changed once verified and registered. The staff of the Cityplaza LIVE+ Concierge reserves the



right to ask for identity proof for verification purpose.

- 7. Upon successful registration of Eligible Spending, the Rewards entitled by the Cardholders will be credited to Cardholders' relevant LIVE+ account with the registered LIVE+ member ID within 24 hours in the format of LIVE+ points.
- **8.** The Offer is with limited quota on first-come first-served basis while quota lasts. The quotas are calculated based on the computer record of Cityplaza which shall be conclusive. Quota full message will be shown on the Bank's website, Cityplaza's website and in-mall marketing collaterals in case the Offer quotas are full.
- 9. In respect of the Promotion, "F&B Merchants" shall mean designated F&B merchants at Cityplaza, Taikoo Place, or Taikoo Shing that accepting credit card as payment means. For details on the Designated F&B Merchants List, please check via Cityplaza's website (https://www.cityplaza.com/-/media/images/cityplaza/website/files/FallFlavorsFeast_ParticipatingMerchants)^ or enquire Cityplaza.
- 10. In respect of the Promotion, the Applicable Credit Card spending includes the following types of spending, and the spending must be made by the same Cardholder:
 - a. Through Applicable Credit Cards payment; and
 - b. Through Apple Pay, Google Pay and Samsung Pay with Applicable Credit Cards payment.
- 11. In respect of the Promotion, the following types of transactions or receipts are not applicable for that calculation of Eligible Spending:
 - Other payment methods, including all payments via eWallet (except for Apple Pay, Google Pay and Samsung Pay), cash, cash coupons, gift certificates, membership cards, gift cards, and stored value cards.
 - b. Payment settled through Pay & Transfer function in DBS Card+ mobile application with Applicable Credit Card payment, and transaction made via "DBS iBanking" or "DBS digibank HK App".
- 12. Each Eligible Receipts that have been used to redeem the Rewards of the Promotion cannot be used in conjunction with other promotion discount or offer, including but not limit to "Cityplaza LIVE+ Fall Flavors Feast Promotion" and "Cityplaza Free Parking Promotion" are not subject to this limitation. For details, please enquire Cityplaza.
- 13. The Bank is not the supplier of the products/services or the description, photos or reference prices (if any) in relation to the products/services published in this webpage (which are intended to be for reference only). Any enquiry, claim or complaint in relation to the quality or availability of the products/services or the accuracy of any of the aforementioned information contained in this webpage shall be directed to Cityplaza. The Bank shall assume no liability in respect thereof.



- 14. The Bank will not accept any liability for any loss incurred by Cardholders should Cityplaza and/or F&B Merchants refuse to provide the Rewards.
- 15. The Rewards is only applicable to Cardholders whose Applicable Credit Card accounts are valid, not in default and in good standing (as determined by the Bank at its sole discretion) during the Promotion Period and when the Reward is issued. If the status of a Cardholder's Applicable Credit Card account is not in good standing, the Bank reserves the right to disqualify the Cardholder from participating in the Promotion and/or enjoying the Reward.
- 16. The Rewards entitled by Cardholders shall be determined by the Bank at its sole discretion based on the Bank's record. If there is any discrepancy between the record held by Cardholders and that held by the Bank, the Bank's record shall be conclusive and binding on the Cardholders.
- 17. Cardholders must retain the original transaction slips of any transactions. In case of any disputes, the Bank reserves the right to require Cardholders to submit the relevant original transaction slips, other documents or evidence for verification. The submitted transaction slips, documents and/or evidence will not be returned. If there is any discrepancy between the Bank's record and Cardholder's record of any transaction, the Bank's record shall prevail.
- 18. Participation in the Promotion is subject to there being no abuse or non-compliance by the Cardholder, failing which the Bank will debit the values of the Rewards from the Cardholder's account without notice and/or take such action to recover any outstanding amounts.
- 19. The Bank and Cityplaza may change these terms and conditions and/or modify or terminate the Promotion. The Bank and Cityplaza reserve the right of final decision in any dispute.
- 20. The English version shall prevail if there is any inconsistency between the English and Chinese versions.
- 21. Promotion information will remain accessible up to one week after the end of the Promotion. For details, please check via the Bank's website > Credit Cards > Promotion Terms and Conditions.

^This is not the Bank's website. The Bank is not responsible or liable for their content or the Cardholder's use of them.