

General Terms and Conditions for DBS Credit Card Offers

1. Unless otherwise specified, the promotion offers published in this webpage ("Offers") are only applicable to the cardholders of DBS Credit Cards, DBS Co-branded Cards and DBS COMPASS VISA (excluding Business Card and Private Label Card) ("Applicable Credit Cards") issued by DBS Bank (Hong Kong) Limited (the "Bank") ("Cardholders").
2. To enjoy the Offers, Cardholders are required to settle payment with the Applicable Credit Cards.
3. For Cardholders holding DBS Black American Express® Card, Offers are applicable to them only at merchants' outlets (either physical or online) accepting American Express® Card for payment.
4. Certain Offers are not valid on public holidays, eves of public holidays, festive days, eves of festive days and black-out days as designated by the merchants. Please contact the respective merchants for details.
5. Cardholders should confirm the Offers with the respective merchants before payment. Unless otherwise specified, the Offers are only applicable to the respective merchant outlets in Hong Kong.
6. Unless otherwise specified, the Offers are applicable to regular-priced items only and not applicable to fixed-priced, discounted, consignment, promotional, festive and designated items/services. The Offers cannot be used in conjunction with other promotional offers or discounts, coupons or membership offers.
7. Advance appointment with mentioning of using the Offers during reservation may be required for specific merchants. Please call the respective merchants for details in advance.
8. Unless otherwise specified, the Offers related to dining are not applicable to take-away items, set menu, discounted dishes, room services, meetings, private functions, banquets, catering services, happy hours, charge for tea and condiments and 10% service charge.
9. All products and services are subject to availability while stocks last.
10. The prices of all products and services published in this webpage are for reference only. No notice will be made should there be any changes.
11. The Bank is not the supplier of the products/services or the description, photos or reference prices (if any) in relation to the products/services published in this webpage (which are intended to be for reference only). Any enquiry, claim or complaint in relation to the quality or availability of the products/services or the accuracy of any of the aforementioned information contained in this webpage shall be directed to the relevant merchants. The Bank shall assume no liability in respect thereof.
12. The Bank will not accept any liability for any loss incurred by Cardholders should the respective merchants refuse to provide the Offers.

“Sportshouse & Designated Brand Stores Spending Offer” Terms and Conditions

1. “Sportshouse & Designated Brand Stores Spending Offer”(“Promotion”) is applicable to the principal cardholders (“Principal Cardholders”) of DBS Credit Cards and Co-branded Cards (excluding Business Cards) (“Applicable Credit Cards”) issued by DBS Bank (Hong Kong) Limited (the “Bank”). This Promotion is not applicable to supplementary card cardholders.
2. The Promotion starts from 17 June 2024 to 31 July 2024, both dates inclusive (the “Promotion Period”).
3. Principal Cardholders who spend with Applicable Credit Cards at designated brand stores that operated by Sportshouse Limited (exclude outlets & counters) (“Merchant”) in Hong Kong during the Promotion Period can enjoy the following offers (“Offer”). Offers include:
 - i. Offer 1: Upon a single net spending of HK\$800 or above at Sportshouse / C.P.U. / Runderful or designated stores that operated by Sportshouse Limited, including Adidas / Asics / Hoka / New Era / New Balance / Nike (“Eligible Transaction”), Principal Cardholders shall be entitled to a HK\$80 deduction (“Reward”) from the payable amount for that Eligible Transaction through the Red “InstaRedeem” button revealed on that transaction after the transaction is posted and displayed on “Spending” page of DBS Card+ mobile application (“DBS Card+ app”). Each DBS Card+ app account can enjoy the Reward once during the Promotion Period. The Reward is limited to the first 3,000 Eligible Transactions and will be served in first come first served basis according to the time record of pressing the InstaRedeem button for redeeming the Reward. Quota full message will be shown on the Bank website if the quota of the Reward is full. For details of designated stores’ address of Offer 1, please refer to the Bank’s website.
 - ii. Offer 2: Enjoy up to 50% off on selected items at designated branches of Sportshouse / C.P.U. / Runderful. Limited stock of selected items and while stocks last. For enquiries, please contact staff for detail. For details of designated branches’ address of Offer 2, please refer to the Bank’s website.
4. To be eligible to enjoy the Offer 1, Principal Cardholders are required to install the DBS Card+ app and completely register a DBS Card+ app account, and turn on the notifications in DBS Card+ app by tapping “More” > “App & Security Setting” > “Push Notifications” > “InstaRedeem” before conducting any Eligible Transaction for participating in the Promotion. Principal Cardholders must conduct the Eligible Transaction by 31 July 2024 and tap the InstaRedeem button for redeeming the Reward by 14 August 2024 23:59 (HKT); otherwise, it will be considered as giving up the Reward on its own. The time for posting of transaction and displaying the transaction on DBS Card+ app “Spending” page will be depended on the merchant category, payment processing time of merchant or payment gateway.
5. Unless otherwise specified, Offer/Reward cannot be used in conjunction with other promotional offers or discounts, purchase coupons or membership offers (except for gift promotion).
6. For the avoidance of doubt, the following types of transactions shall not be considered as the Eligible Transactions:
 - i. Any transactions that are subject to cancellation, charge-back, return of goods and/or refund,
 - ii. Any autopay, transactions relating to online merchants, installment, unposted transactions, bill payment transactions made through DBS iBanking, JET Payment Service, 24-hour Customer Services Hotline, transactions made via “Pay & Transfer” function in DBS Card+ app or any other means as specified by the Bank from time to time;
 - iii. All payment via eWallet (except for Apple Pay, Google Pay and Samsung Pay), all reloads of e-Wallet and Octopus Automatic Add-Value Service;
 - iv. Any other categories of transactions as the Bank may specify from time to time.

7. The Reward of this Promotion cannot be enjoyed in conjunction with other “InstaRedeem” promotion offers offered by the Bank and the merchants. If a Principal Cardholder’s spending meets the requirements of other “InstaRedeem” promotion offer at the same time, the Bank has the right to determine which offer to be awarded in respect of that spending. When the spending has already been awarded under the Reward of this Promotion, the same spending cannot be awarded again under other “InstaRedeem” promotions and vice versa. In case of any disputes, the Bank reserves the right of final decision.
8. The Offer/Reward is only applicable to Principal Cardholders whose Applicable Credit Card accounts are valid, not in default and in good standing (as determined by the Bank at its sole discretion) during the Promotion Period and when the Offer/Reward is issued. If the status of a Principal Cardholder’s Applicable Credit Card account is not in good standing, the Bank reserves the right to disqualify the Principal Cardholder from participating in the Promotion and/or enjoying the Offer/Reward.
9. The Offer/Reward entitled by Principal Cardholders shall be determined by the Bank at its sole discretion based on the Bank’s record. Principal Cardholders must retain the original transaction slips of any transactions. In case of any disputes, the Bank reserves the right to require Principal Cardholders to submit the relevant original transaction slips, other documents or evidence for verification. The submitted transaction slips, documents and/or evidence will not be returned. If there is any discrepancy between the Bank’s record and Principal Cardholder’s record of any transaction, the Bank’s record shall prevail.
10. Participation in the Promotion is subject to there being no abuse or non-compliance by the Principal Cardholder, failing which the Bank will debit the values of the Offer/Reward from the Principal Cardholder’s account without notice and/or take such action to recover any outstanding amounts.
11. The Bank is not the provider of any of the products and/or services herein and makes no representation or warranty in relation to the same. If there are defects or other disputes in respect of the products or services, the designated merchant shall be responsible.
12. The Bank may change these terms and conditions and/or modify or terminate the Promotion. The Bank’s decision is final.
13. The English version shall prevail if there is any inconsistency between the English and Chinese versions.