

“DBS Treasures Presents: LF Live In Hong Kong 2025 Go With The Flow”

Exclusive Priority Booking Service Terms and Conditions:

1. “DBS Treasures Presents: LF Live In Hong Kong 2025 Go With The Flow” (“Concert”) Exclusive Priority Booking Service (“Service”) is only applicable to the principal cardholders and supplementary cardholders (“Cardholders”) of DBS Credit Cards and Co-branded Cards (excluding Private Label Cards and Business Cards) (“Applicable Credit Cards”) issued by DBS Bank (Hong Kong) Limited (the “Bank”).
2. Cardholders are required to settle payments in full with Applicable Credit Cards in order to enjoy the Service.
3. The Promotion runs from 26 March 2025 (12:00pm) to 27 March 2025 (11:59pm) or until tickets are sold out, whichever is earlier (based on Hong Kong time) (“Priority Booking Period”).
4. During the Priority Booking Period, Cardholders can enjoy priority booking of “DBS Treasures Presents: LF Live In Hong Kong 2025 Go With The Flow” (“Concert”) with Applicable Credit Card for ticket purchase at Cityline.

Concert details as follows:

Date of Concert	23 May to 25 May 2025
Time	8:15pm
Venue	Hong Kong Coliseum
Ticket Price	HK\$1,080 / HK\$880 / HK\$680 / HK\$480
Designated Platform	Cityline Online Booking: https://priority.cityline.com * or Cityline mobile app

5. Tickets supply for the Service is limited on a first-come-first-served basis and subject to availability while stocks last. Each Applicable Credit Card is entitled to order a maximum of 4 tickets. Cityline will charge customer service fee of HK\$60 (“Service Fee”) for each ticket.
6. A local courier service will be used to deliver ticket (self-pickup is not available). HK\$40 will be charged for each delivery to Hong Kong and HK\$45 will be charged for each delivery to Macau (a maximum of 4 tickets per delivery). No delivery will be arranged to Mainland China.
7. Each Applicable Credit Card can submit one booking request only via Cityline during the Priority Booking Period. If multiple bookings are made using the same Applicable Credit Card, the Bank and Cityline reserve the right to cancel all purchase without prior notice.
8. Once the booking request is submitted, Cityline will request the Bank to approve the transaction authorization for the total value of tickets purchased,

Service Fee and Delivery Fee-from the Applicable Credit Card account. The purchase request is not yet confirmed successful when the transaction authorization is granted. The Applicable Credit Card must be in good standing, remain valid and not in default when the transaction is posted to the account (at the sole discretion of the Bank). All successful purchasers of priority booking tickets will receive a confirmation email shortly after purchase. For enquiries concerning ticket purchases, please contact the Cityline Customer Service Hotline at (852) 3761 6688 (Monday to Friday from 10:00am to 7:00pm, except public holidays) or by email to cs@cityline.com.

9. Tickets will be sent to the address provided to Cityline at the time of ticket purchase by local courier service 10 - 14 working days before the Concert. Cardholders should ensure the correctness of the address / information provided, the Bank, Organizer and Cityline are not liable for any ticket lost due to incorrect or incomplete address / information provided by the Cardholders. Cardholders who have not received their tickets for the Concert by 9 May 2025 should contact Cityline for assistance by calling the Cityline Customer Service Hotline at (852) 3761 6688 (Monday to Friday from 10:00 am to 7:00 pm, except public holidays) or by email to cs@cityline.com.
10. This concert is a reserved seating event. Seats will be allocated on a first-come-first-served basis and separate seats may be allocated. If 2 or more tickets are purchased, Cityline reserves the right to assign separate seating, including but not limited to assigning odd-numbered seats and/or non-consecutive seats numbers. The ticket purchaser and ticket holder(s) shall accept the seating allocation without question.
11. Each ticket is valid for admission by one person only, and the entry is restricted to individuals aged 6 or above. A valid original ticket (with stub) must be presented for entry to the venue.
12. All booked or issued tickets cannot be cancelled, refunded and changed. In the event of loss, damage, or theft of tickets, the Bank, Organizer and Cityline will not reissue or replace the tickets and will not be liable for any such occurrences.
13. In the case of any change on the show date, time and venue of the Concert, the Organizer reserves the right of the final decision.
14. If the Concert is cancelled, the Organizer reserves the right for refund or alternation of show date. The Service Fee is non-refundable.
15. Unless otherwise specified, the Service cannot be used in conjunction with

- other promotional offers or discounts, coupons or membership offers.
16. This promotion is only valid during the Priority Booking Period and until the ticket redemption period. Cardholders must hold an Eligible Credit Card account that remains active, with no overdue payments and in good credit standing (as determined solely by the Bank). If Cardholder's credit card account does not meet these conditions, the Bank reserves the right to disqualify them from the promotion and/or revoke their ticket eligibility.
 17. Any fraud and / or abuse of the Service (as determined by the Bank at its sole discretion) will result in forfeiture of the Cardholder's entitlement to the Service and / or cancellation of all or part of the Cardholder's account(s) with the Bank. The Bank reserves the right to deduct an amount equivalent to the value of any tickets purchased to a Cardholder inappropriately pursuant to any fraud and/or abuse directly from the Cardholder's account(s) held with the Bank without prior notice and/or take legal action in such instances to recover any such amounts.
 18. The Bank is not the supplier of the Concert and the Service. The Concert details, photos and ticket price shown on the Bank's website are not provided by the Bank and for reference only. Therefore, the Bank shall have no liability relating to any aspect of the products / services about the Service.
 19. The Bank may change these terms and conditions and / or modify or terminate the Service. The Bank, CITYLINE and the Organizer's decision is final.
 20. The English version shall prevail if there is any inconsistency between the English and Chinese versions.

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